

1. Types of Information We Collect

We collect information only when you explicitly provide it to us. We collect the following categories of information:

Information you provide, including your first name and surname, school, email address, and telephone number; and

Information you provide in any comment box on our site.

2. How We Collect Your Information

We collect information you provide to us when you request information from or an appointment with us.

The information we collect is covered by this privacy policy.

3. Use of Your Information by Nuro Retention Inc.

Nuro uses your information for the following purposes:

Provide you with information on Nuro products and services you request; and

Optimize or improve our products, services and operations; and

Detect, investigate and prevent activities that may violate our policies or may be illegal.

Your information will not be shared, without your express permission, with anyone beyond the Nuro partnership network, whose membership is available for your review on the platform www.copleysystems.com.

4. Sharing Your Information with Other Companies

We will not share your personal information outside of Nuro except:

When you allow us to share your personal information with another company in the Nuro partnership network so that they can send you information and offers about their products and services. (Please note that once we share your personal information with another company within the Nuro partnership network, the information received by the other company becomes subject to the other company's privacy practices); and

To ensure the safety and security of our site visitors and third parties; and To protect our rights and property and the rights and property of our visitors and third parties; and

To comply with legal process or in other cases if we believe in good faith that disclosure is required by law; and

When we share personal information with third parties in connection with the sale of our business; and

5. Your Controls and Choices

We provide you the ability to exercise certain controls and choices regarding our collection, use and sharing of your information. In accordance with federal, state and local laws and regulations, your controls and choices may include:

Deletion of your registration account by emailing your request to info@copleysystems.com; and

Choosing whether to receive offers and promotions for our products and services; and

Choosing whether we share your personal information with other companies in the Nuro partnership network so they can send you offers and promotions about their products and services.

You may exercise your controls and choices, or request access to your personal information, by emailing info@copleysystems.com. If you have questions regarding the specific personal information about you that we process or retain, please contact info@copleysystems.com.

6. Data Security, Integrity and Retention

The security, integrity and confidentiality of your information are extremely important to us. We have implemented technical, administrative and physical security measures that are designed to protect any information you give to us from unauthorized access, disclosure, use and modification. From time to time, we review our security procedures to consider appropriate new technology and methods. Please be aware though that, despite our best efforts, no security measures are perfect or impenetrable. We will retain your personal information for the length of time needed to fulfill the purposes outlined in this privacy policy unless a longer retention period is required or permitted by law.

7. Data Transfers, Storage and Processing

Wherever your personal information is transferred, stored or processed by us, we will take reasonable steps to safeguard the privacy of your personal information. Additionally, when using or disclosing personal information transferred from the European Union, we abide by the Safe Harbor Principles as set forth by the U.S. Department of Commerce, use standard contract clauses approved by the European Commission, adopt other means under European Union law for ensuring adequate safeguards, or obtain your consent. We also apply the substantive requirements of the Safe Harbor Principles when transferring personal information from Australia.

8. Changes to this Privacy Policy

From time to time, we may change this privacy policy to accommodate new technologies, industry practices, regulatory requirements or for other purposes. We will provide notice to you if these changes are material and, where required by applicable law, we will obtain your consent.

9. Comments and Questions

If you have a comment or question about this privacy policy, please contact us at info@nuroretention.com.

DEFINITIONS

Notice. Notice may be by email to you at the last email address you provided us, by posting notice of such changes on our site, or by other means, consistent with applicable law.

Personal information. Personal information means information that identifies (whether directly or indirectly) a particular individual, such as the individual's name, postal address, email address and telephone number.

Nuro Retention. Nuro Retention refers to the operator of this site which offers its products and services under the brand name Nuro Retention. Nuro engages in the business of student success.